



It's time to Join Jim Marshall for...

911 Peak Performance through Optimized Home Life Fostering Personal Balance for Professional Success™

PRAISE FOR HOME LIFE

"Loved this class. You rock as an instructor. You are the only one I have met that gets it without being a dispatcher."

"Excellent class! I feel much more prepared to handle issues at home & at work & better balance my home and work lives."

"I brought my husband to class today. I think it was helpful for him to understand how this profession can play into our home lives and my life as a whole."

"Phenomenal content & class."

DATE & LOCATION:

Hosting Opportunities are available to PSAPs in and beyond the U.S.

Visit our website to view current dates & locations.

All classes offered both on-site and virtual.

TO REGISTER:

E-mail:
info@911training.net

On-line:
www.911training.net

Phone:
231-622-1600



BY POPULAR REQUEST FROM THE 911 FAMILY

The work of the 911 Telecommunicator is vitally important and often very rewarding. But it can also really take a toll on your marriages/partnerships and families. Likewise, we often carry our stress from those relationships back to work. Many of you have urged Jim Marshall to create a class to help you strengthen and protect your marriages and families. Well now it's here--state-approved, and designed by a mental health professional especially for 911 professionals.

Now you can spend a full day with Jim devoted to strengthening your Personal Relationships and your Family Life –
...and you can bring your spouse/partner (or other adult family member) along at no additional charge!

Enjoy great discussions and gain outstanding resources to help balance work life with your most important relationships. You will...

- Explore marriage/partnership struggles common among 911Pros AND how to optimize these relationships (emotion management, communication, conflict resolution)
 - Define challenges and solutions balancing single-parenting demands with 911 work expectations
 - Improve understanding with family members about how 911 Stress fuels home relationship challenges
 - Boost your stress resilience by practicing evidence-based skills together
 - Learn about available professional help available to heal and strengthen more serious relationship problems
 - Build your game plan to optimize your personal relationships
- STATE APPROVALS: Michigan SNC MCI201511A; Georgia POST NQM27G
- CLASS FEE: \$229/person (on-site); \$209/person (virtual) with a bonus offer – not required, but if interested, your spouse/partner/adult family member may attend free of charge!

About the Instructor

Jim Marshall, M.A., L.L.P., is the Director of the 911 Training Institute and a leading voice in the 9-1-1 industry for dispatcher wellness. He has been a licensed mental health professional for over 30 years. Jim is co-editor of *The Resilient 9-1-1 Professional: A Comprehensive Guide to Surviving & Thriving Together in the 9-1-1 Center*. Jim's courses, presentations, pilot projects, and published works equip 9-1-1 telecommunicators and their PSAP leaders to achieve optimal health and performance as people and organizations in the evolving 9-1-1 center.

